

# Social Work Care Coordinator – ICN

## Department Overview

The Managed Care area is responsible for coordinating care for members with multiple chronic conditions to ensure an effective and efficient delivery of care. This area works with low income populations to improve the quality of care programs and community outreach.

## Primary Responsibilities

This position performs care management for eligible individuals (EIs) assigned by the State of Alabama Medicaid Office. Our subsidiary provides this care management for EIs enrolled in programs designated by State of Alabama Medicaid. Performance guidelines are in place to ensure that sound care plans are developed and acted upon in a timely manner so as to improve the EIs overall health. This care management frequently involves face-to-face meetings with the EIs to gain a full understanding of their challenges. This position will primarily provide services to home care and community based populations identified as needing care management and transitional services from inpatient facilities.

***Note: This is a telecommute position that will require travel within the Southern part of the State of Alabama.***

## Summary of Qualifications

- Bachelors of Science in Social Work
- Active Alabama license in good standing as a Licensed Baccalaureate Social Worker (LBSW)
- Experience analyzing clinical situations and making informed decisions
- Experience in a position demonstrating exceptional written, verbal and interpersonal communications
- Experience in a position exercising independent judgement and decision making
- Experience in a position working with providers and medical leaders
- Willingness to travel as required for the job
- Two years of complex pediatric experience is preferred
- Experience working in a home setting as a Case Manager or Care Coordinator is preferred
- Knowledge of Alabama Medicaid regulations and guidelines is preferred

## Terms and Agreements

By submitting a job application, I attest that all information to the best of my knowledge is true and accurate. Furthermore, I understand that any information provided by me throughout the job application process is subject to verification including, but not limited to work experience, education, assessment (test) and interviews.

We appreciate your interest in 'The Company'. The Company does not discriminate in hiring or employment on the basis of race, color, religion, creed, sex, sexual orientation, gender identity, national origin, age, disability, genetics, status as a disabled or protected veteran, or because of citizenship status in the case of a citizen or intending citizen. No question on this application is intended to secure information to be used for such discrimination.

## To Apply

Visit our website at <https://www.alahealth.com/careers/>. Please click “Join Our Team” to be directed to our list of job openings. After receiving your application, you will be notified if further consideration can be extended.